

Certification of Capability in  
Business Analysis

**CCBA<sup>®</sup>**

**Training Course**

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## › Why Bakkah?

Bakkah Learning is a leading company in the training field, with a team of carefully acquired experts in different spectrums of business to support learners in their journey to achieve professionalism and better opportunities in life.



### CONTENT

- Designed by Experts
- Aligned with today's business world topics



### PARTNERSHIPS

- Exclusive Partnerships with International Accreditation Bodies, like IIBA.



### 24/7 TECHNICAL SUPPORT

- Ready to answer your inquiries and handle your requests.



### FLEXIBLE DELIVERY METHODS

- Live Online

# About the Course

- The CCBA® (Certification of Capability in Business Analysis™) course, accredited by IIBA®, equips professionals with the knowledge and skills needed for success in business analysis. This comprehensive program covers key areas such as requirements analysis and stakeholder management. With the CCBA® certification, you'll enhance your career prospects and demonstrate your proficiency in business analysis, backed by the accreditation from IIBA®.

## › Why Earn this Badge?





**Networking and Community:**  
Connect with a professional network of business analysis experts.

06



07

**Professional Growth:**  
Demonstrate commitment to continuous learning and development.



## Who Needs this Badge?

01

Business analysts.

02

Requirements analysts.

03

Systems analysts.

04

Business process analysts.

05

Project managers.

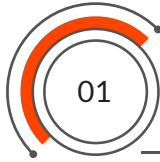
06

IT professionals involved in business analysis.

# Course Objectives:

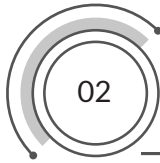


By the end of the CCBA® course, you'll be able to:



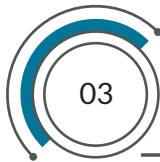
01

Apply business analysis techniques effectively.



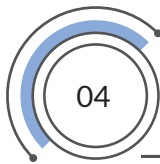
02

Elicit, analyze, and prioritize requirements.



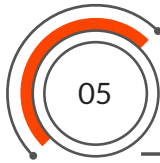
03

Manage stakeholder engagement and communication.



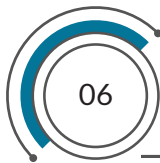
04

Model and visualize business processes.



05

Evaluate and validate solution options.



06

Facilitate effective collaboration within project teams.

# Course Outlines

## Introduction to Business Analysis & the BABOK 3.0

- ✓ CCBA Overview
- ✓ Introduction to BABOK Guide V3
- ✓ BABOK Guide Key Concepts

## Business Analysis Planning & Monitoring

- ✓ Plan Business Analysis Approach
- ✓ Plan Stakeholder Engagement
- ✓ Plan Business Analysis Governance
- ✓ Plan Business Analysis Information Management
- ✓ Identify Business Analysis Performance Improvements

## Elicitation and Collaboration

- ✓ Prepare for Elicitation
- ✓ Conduct Elicitation
- ✓ Confirm Elicitation Results
- ✓ Communicate Business Analysis Information
- ✓ Manage Stakeholder Collaboration

## Requirements Life Cycle Management

- ✓ Trace Requirements
- ✓ Maintain Requirements
- ✓ Prioritize Requirements
- ✓ Assess Requirements Changes
- ✓ Approve Requirements

# Course Outlines

## Strategy Analysis

- ✔ Analyze Current State
- ✔ Define Future State
- ✔ Assess Risks
- ✔ Define Change Strategy

## Requirements Analysis and Design Definition

- ✔ Specify and Model Requirements
- ✔ Verify Requirements
- ✔ Validate Requirements
- ✔ Define Requirements Architecture
- ✔ Define Solution Options
- ✔ Analyze Potential Value and Recommend Solution

## Solution Evaluation

- ✔ Measure Solution Performance
- ✔ Analyze Performance Measures
- ✔ Assess Solution Limitations
- ✔ Assess Enterprise Limitations
- ✔ Recommend Actions to Increase Solution Value



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