



ISO 9001:2015 Foundation in Quality Management Systems Auditing Training Course

Certification provided by **PECB**

Why Bakkah?

Bakkah is a leading Saudi company that owns two subsidiaries: **Consulting Company and Learning Company**. With a team of highly experienced and certified professionals, we will help you capitalize on opportunities driven by proven business practices.

We help you obtain professional certificates that will take your career to the next level. Our Learning products focus on building and boosting capabilities by offering the best and latest internationally accredited training courses in various fields, including: Project Management, Human Resource, Business Analysis, Information Technology, Quality Management, Supply Chain Management and Logistics.

We are keen to use and keep up with the latest global learning methods and processes. Since our training courses are flexible and aligned with the global changes, this will ensure an ongoing learning process and build high-quality capabilities.



Bakkah in Numbers





Course Objective

- Understand the elements and operations of a Quality Management System and its principal processes.
- Acknowledge the correlation between ISO 9001 and other standards and regulatory frameworks.
- Understand the approaches, methods and techniques used for the implementation and management of a QMS.



Course Methodology

Online Training



3 Days – Online Training



Exam Simulation



Group Activity (Break-out Session) after each lesson



Access to additional References – Glossary/ Recommended Reading/ Syllabus



Material language will be in English





Targeted Audience



- Individuals involved in Quality Management
- Individuals seeking to gain knowledge about the main processes of Quality Management Systems (QMS)
- Individuals interested to pursue a career in Quality Management



Course Outline



Fundamental principles and concepts of a quality management system (QMS)

- ISO 9000 family of standards
- Main standards in quality management
- Seven ISO quality management principles
- Main concepts and terminology of ISO 9001
- Principal characteristics of an integrated management system



Fundamental audit concepts and principles

- Certification process
- Audit concepts and terminology
- Audit principles
- PECB Code of Ethics
- Evidence-based approach in an audit
- Application of risk-based approach in an audit



Preparing and conducting an ISO 9001 internal audit

- Roles & responsibilities involved in QMS internal audit
- Preparation process of an audit plan
- Types of audit evidence
- Roles and responsibilities of guides and observers
- Conflict resolution techniques
- Audit sampling methods
- Types and the application of the audit methods



Managing the ISO 9001 internal audit program

- PDCA cycle
- Internal audit services and activities
- Different types of tools
- Requirements, guidelines, and best practices regarding the audit program records
- considerations for nonconformity reports
- Elements in an audit report



Preparing for a QMS certification audit

- Evidence-based approach in the QMS certification audit
- Stage 1 audit requirements, steps, and activities
- documentation review criteria
- Stage 2 audit requirements, steps, and activities
- Follow-up audit requirements, steps, and activities



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